



## **CANCELLATION / BROKEN APPOINTMENT POLICY**

**Our dental office operates by appointment only. We reserve specific amounts of time to provide our patients with the highest quality dental care and services. Our office utilizes Revenue Well: an appointment reminder with text messages and email services, to better serve our patients. We respectfully require a 24 hour notice for cancellation or rescheduling of your confirmed, reserved dental appointment.**

**A MINIMUM OF \$50 WILL BE CHARGED TO YOUR ACCOUNT FOR LAST MINUTE CANCELLATIONS, BROKEN APPOINTMENTS, OR NO SHOWS for dental hygiene cleaning and exam visits, except in the case of medical or family emergencies. If you do not show for your confirmed cleaning appointment, your hygienists will not have a patient for that hour.**

**BECAUSE OF LAB COSTS, SURGICAL AND IMPLANT COSTS, SET UP COSTS AND MAJOR AMOUNTS OF RESERVED DOCTOR TIME, WE REQUIRE PREPAYMENT OF COPAYS AND FEES AT THE TIME OF SCHEDULING. LAST MINUTE CANCELLATIONS, BROKEN APPOINTMENT, OR NO SHOW will result in a fee of \$125/hour fee, unless in the case of a medical or family emergency.**

**I understand and agree to the above Cancellation/Broken appointment policies.**

\_\_\_\_\_  
**Required Patient Signature**

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**Date**