



Appointment Confirmation and Cancellation Policy

At Diamond Dental Solutions, we feel that you deserve nothing less than the best when it comes to your health. We reserve specific amounts of time to provide our patients with the highest quality dental care and services they have come to expect from us. We understand how valuable your time is, so we make every effort to remain on time. We do not double book our appointments. We feel you deserve our complete and focused attention so that we may provide you with the best care possible. Your reserved time is exclusively yours.

To better serve our patients, we utilize a patient communication system which sends appointment reminders through text messages and emails. We understand that circumstances may arise that require an appointment to be rescheduled. We respectfully require a 48-hour notice for cancellation of your reserved dental appointment. We also require a verbal confirmation to keep your reservation.

Last minute cancellations, broken appointments or no shows for your hygiene appointment will result in a \$50/hour broken appointment fee. Because of equipment and material and set up costs, we require a minimum 10% down payment of your total treatment investment at the time of scheduling. Last minute cancellations, broken appointments or no shows on the doctor's schedule will result in a \$125/hour broken appointment fee.

I understand and agree to the above Confirmation/Cancellation appointment policies.

Required Patient Signature

____/____/____
Date

